

## RFP/2023/003

### Questions & Answers

Q1: Regarding disinfection, how many times we should disinfect? Also 4 times per year (the vehicles?).

**A1: Disinfection service will be done on a need basis for offices and vehicles, and following UNHCR request.**

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Q2: clean/wipe surface before disinfection - can you please specify who is responsible for cleaning?

**A2: Clean/wipe surface before disinfection to be done by the company when needed noting that usually all surfaces are always and constantly cleaned by UNHCR cleaning company.**

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Q3: Mode and terms of payments?

**A3: Bank transfers of Fresh USD, while VAT amount will be settled in LBP and in-line with Lebanese rules and regulations required by MoF.**

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Q4: Is it purely remotely or in person?

**A4: TPA will need to have a physical office as engagement will entail both remote and direct engagement (from both UNHCR and Ministries contracted personnel)**

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Q5: How many disinfection treatments per year for the locations and for vehicles?

**A5: Disinfection service will be done on a need basis for offices and vehicles, and following UNHCR request.**

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Q6: How many flying insect treatments per year?

**A6: Once per quarter followed by a follow up treatment**

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Q7: Is it correct 4 vehicles per each location (6 locations beirut, mount lebanon, zahle, Tyre, Tripoli and Quobayat)?



**UNHCR**

United Nations High Commissioner for Refugees  
Haut Commissariat des Nations Unies pour les réfugiés

**A7: No, number of UN vehicles varies from office to another, it is not four per location. However, pricing should be per vehicle.**

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Q8: The prices in the Annex b will be per sqm per year, which means per 4 visits against crawling insects and rodents.

**A8: Prices in the Annex B will be per sqm per year. Confirmed.**

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Q9: What is the difference for the pricing one sqm for spaces 1 till 20 sqm, 21 till 100 sqm?

**A9: In order to establish a proper financial offer, bidder should quote the requested areas**

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End of Questions

