

Armenia

January – March 2022

UNHCR established **the Protection and Solutions Advisory Platform** to guide and coordinate the protection related activities of the humanitarian actors and the state in relation to the persons of concern to UNHCR after the Inter-Agency Response Plan (IARP) concluded at end of 2021.

UNHCR has launched the **Early Warning System (EWS)** as a new monitoring initiative to track the situation in the border regions. The EWS will enable receiving timely information about protection risks and concerns and will help UNHCR and partners to provide timely and effective response.

UNHCR has launched new **Protection Monitoring** initiative for all the population groups of concern. This will better inform a broad range of response to the needs of the persons of concern - including citizens from Ukraine - who have recently applied for asylum in Armenia.

KEY INDICATORS

573 individuals

reached out UNHCR helpline, operated by **UNHCR partner, KASA Swiss Humanitarian Foundation**. Around 57% of calls were received from people in a refugee-like situation), 98% of which were related to humanitarian assistance.

3513 displaced persons

were provided with social services, including counselling and case management by **UNHCR partner Mission Armenia NGO**

122 displaced persons

participated in group psychological sessions implemented by **UNHCR partner, Armenian Red Cross Society** during the reporting period.

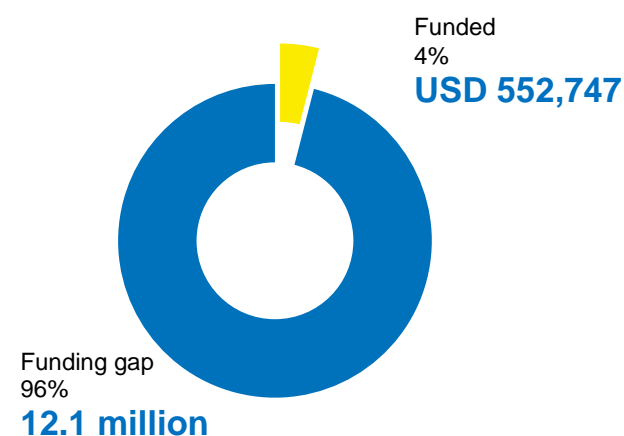


Women's Resource Centre NGO has engaged in a full-fledged social entrepreneurship thanks to UNHCR's capacity-building activities in host communities. Berd town, Tavush province. ©UNHCR/Areg Balayan

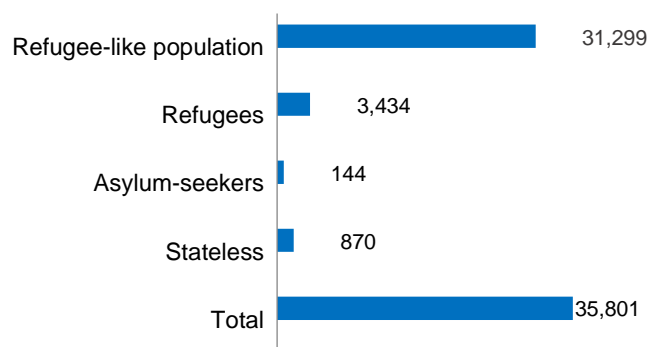
FUNDING (AS OF 29 MARCH 2022)

Financial requirements

USD 12.7 million



POPULATION OF CONCERN* AS OF FEBRUARY 2022



* Source: UNHCR annual statistical report, February 2022

Operational Context

[UNHCR planned activities in 2022](#)

In 2022, UNHCR continues to contribute to the development of a comprehensive refugee legislation and advocating and capacitating the Migration Service, Border Guards, the judiciary, and lawyers of the Public Defender's Office working with persons of concern to UNHCR. Additionally, UNHCR is planning to provide technical support to the new Reception Centre for Asylum-Seekers to be constructed in Abovyan, as well as develop a remote training program for the Border Guard personnel, including provision of relevant IT equipment.

Jointly with its partners, UNHCR supports 12 Peaceful Coexistence Projects and 10 Community Based Organizations projects, to enhance measures and community mobilization for promoting economic integration and maintaining peaceful coexistence in the host communities free from stigmatization and isolation of displaced persons. Particular attention is paid to motivating and engaging the displaced persons in the life of the society so that with their own inputs they can invest in the host community.

To ensure well-being and basic needs of displaced persons, UNHCR continues providing case management and specialized services based on the outcomes of the protection monitoring activities and functioning Hotline. Together with facilitating the access to livelihoods projects, as well as vocational trainings and Armenian language classes, UNHCR continues providing cash-based assistance to the most vulnerable displaced persons. An important activity will also be the capacitation of partner organizations in early identification of child protection needs and victims of GBV and organization of appropriate response.



A displaced woman has received a kitchen appliance in the framework of UNHCR's income-generations tools programme. Debet village, Lori province. ©UNHCR/Areg Balayan

Achievements from January – March 2022



697 displaced persons received health care services from UNHCR's partner Mission Armenia NGO.



412 displaced persons received medical assistance from Mission Armenia NGO.



191 displaced persons received legal counselling and assistance from Mission Armenia NGO.



16 displaced children were provided specialized case management by UNHCR's partner the Armenian Red Cross Society.



25 elderly persons and persons with specific needs were assisted by the Armenian Red Cross Society and Mission Armenia NGO.



77 displaced persons participated in economic integration information sessions and 19 displaced persons in general information sessions were organized by the Armenian Red Cross Society.



PROTECTION

- At the request of the Migration Service of the Republic of Armenia, in 2022 UNHCR supports the Government in the implementation of the 2021 Conceptual Framework of the State Management of Migration. As part of this support UNHCR has commissioned **a comprehensive assessment of the capacity gaps and needs in the asylum system of Armenia** in the first quarter of 2022. The assessment will further inform the development of the national programme on the management of migration flows, to be developed in the upcoming year.
- Capacity-building:** 28 newly recruited border guards benefitted from a training on Refugee Law on 24 February 2022.



SHELTER AND NON-FOOD ITEMS

- Based on the needs assessment, UNHCR's partner Mission Armenia NGO provided cash assistance to cover rental costs **75 displaced households** during the reporting period.
- Some **27 households** benefitted from non-cash assistance (including clothing and hygiene kits).

Working in Partnership

- UNHCR Armenia, operating within the UN Country Team, cooperates with state and non-state stakeholders. UNHCR is a member of UN inter-agency coordination platforms and mechanisms. Jointly with the UN Country Team, it promotes the implementation of the Sustainable Development Agenda 2030 in Armenia through UN SD Cooperation Framework 2021-2025.
- Through its corporate partner, a global marketing agency, [MADE51](#), UNHCR Armenia through a [WFTO](#) member [HDIF](#) engages displaced Syrian artisans in traditional handicraft production to promote improved livelihoods and self-reliance.
- UNHCR continues to support the [UEFA](#) funded “Play together for Integration” community project for displaced and local children implemented by [the Football Federation of Armenia \(FFA\)](#) in six host communities in Armenia. UNHCR and FFA conduct joint monitoring visits to observe the progress and assess the impact of the project.

Financial Information

In 2022, UNHCR Armenia is seeking **USD 12.7 million** to respond to the needs of people in a refugee-like situation and to cover the regular annual programme.

UNHCR is grateful to the European Union for supporting its programmes in Armenia in 2022.

UNHCR also thanks donors who provided over USD 10 million of unearmarked contributions to its 2022 global programme:

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Unearmarked contributions are funds without restrictions that allow UNHCR critical flexibility to reach populations of concern in the greatest need and at the greatest risk.

For more information, please visit [UNHCR Operational Data Portal](#)

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