**ARMENIA**

24 October 2023

Key figures:

101,848 refugees have arrived in Armenia

**Situation Update**

As of 20 October, 101,848 refugees have been registered in Armenia since 24 September. Some 55,000 refugees are still residing in accommodation provided by the government in vacant houses, apartments, hotels, and non-residential buildings. As most refugees have arrived in Armenia with nearly no personal belongings, they require urgent assistance, including cash, shelter, non-food, and essential items, as well as medical and psychosocial support.

**UNHCR’s Emergency Response**

**Protection:**

- From 16 – 20 October, UNHCR hotline received 303 calls from newly arrived refugees from Karabakh. Since 24 September, 1,400 calls have been received, requesting NFIs, food, improved living conditions and winterization support. During protection monitoring visits to 41 communities across Armenia, UNHCR has spoken to 95+ refugee households. UNHCR has referred refugees to relevant service providers and have ensured that refugees with urgent needs had been included on the NFI distribution list.

**Shelter and Non-Food Items (NFIs):**

- From 16 – 20 October, UNHCR distributed 1,364 blankets, 1,001 bed linen, 978 pillows, 376 hygiene kits, 333 mattresses, and 345 kitchen sets to some 550 vulnerable refugee families (1,350 individuals).
- Since 30 September, 26 trucks with non-food items have arrived in Armenia out of 29 trucks expected, and 15,000 NFIs have been distributed to refugees in various provinces. More trucks with NFIs, including winter jackets, are expected to arrive in Armenia in the coming days.

**Coordination**

The Director of the UNHCR Europe Bureau Philippe Leclerc visited Armenia from 16 – 19 October. He met with key government counterparts, including Armenia’s Deputy Prime Minister, the Governor of Syunik, as well as the Council of Europe’s Commissioner for Human Rights. In his exchanges, the Director praised the government’s solidarity and exceptional support to refugees. He also stressed the need to continue effective collaboration with the humanitarian and development partners to meet short, mid, and long-term refugee needs.

To support refugees with lifesaving assistance, RRP sector leads have carried out multiple interventions so far, including providing food, and NFI support, as outlined in the Inter-Agency Update #2 in the framework of the Armenia Refugee Response Plan (RRP) planned for October 2023 – March 2024.

UNHCR is grateful for the support of donors: Belgium | Canada | Denmark | France | Germany | Ireland | Japan | Netherlands | Norway | Sweden | Switzerland | United Kingdom | United States of America

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