Situation Update

Some 101,848 refugees have been registered by the Migration and Citizenship Service in Armenia.

On 3 November 2023, the Ministry of Labour and Social Affairs announced that refugees from Karabakh granted temporary protection status can apply for a pension to the regional centres of the Unified Social Service.

UNHCR’s Emergency Response

Protection:

- On 6 November 2023, UNHCR delivered 15,000 sample temporary protection (TP) certificates for refugees from Karabakh to support the Migration and Citizenship Service and ensure that refugees can receive their TP documents.

- Since November, UNHCR has conducted protection monitoring among 330 individuals (68 families) in seven communities. They have been referred to UNHCR partners, as well as national service providers for NFI assistance, healthcare, legal aid, cash assistance, shelter, as well as mental health and psychosocial support.

- Since October, UNHCR hotline received 1,580 calls from refugees from Karabakh, including 80 calls between 30 October - 3 November. 48% of the calls highlighted the need for accommodation, 27% bedding sets, 25% food, 18% household items, 10% hygiene kits, 8% access to healthcare. Refugees calling the hotline are referred to UNHCR partners for subsequent protection monitoring.

Shelter and Non-Food Items (NFIs):

- Between 3 - 31 October 2023, UNHCR through partner Mission Armenia provided 30,907 NFIs to 10,792 refugees from 2,332 families residing in Yerevan and in eight provinces of Armenia.

- As of 31 October, 28 trucks with NFIs have arrived in Armenia. More trucks are expected with in-kind donations of winter clothes from private donors.

Coordination

On 6 November, UNHCR and partners published the Inter-Agency Update #4.

UNHCR is grateful for the support of donors: Belgium | Canada | Denmark | France | Germany | Ireland | Japan | Netherlands | Norway | Poland | Sweden | Switzerland | United Kingdom | United States of America

For more information, please contact: UNHCR Armenia, armye@unhcr.org, www.unhcr.org