


ARMENIA

21 November 2023

Key figures:

 **101,848** refugees have arrived in Armenia

Situation Update

One month into the implementation of the [Inter-agency Refugee Response Plan \(RRP\)](#), generous contributions from the donors have enabled partners to deliver urgent life-saving support to 101,848 refugees who arrived from Karabakh. However, the RRP funding gap is currently 78 per cent. To continue providing critical assistance ahead of the winter season, urgent funding from donors is needed.



UNHCR's Emergency Response

Protection:

- UNHCR has conducted protection monitoring for **2,763 refugees from 571 families** in Yerevan and ten provinces. UNHCR referred the most vulnerable cases to its partners for non-food items (NFI) assistance. During the reporting week, UNHCR strengthened Inter-Agency referral pathways to address refugee needs identified during recent protection monitoring.
- UNHCR's hotline has received over **1,740 calls from refugees from Karabakh**, who's main concerns include assistance for accommodation, financial support, food, hygienic items, household equipment, bedding and clothes.
- **25 law students** from four universities attended the 12th edition of the 'Refugee Law School', organized jointly by UNHCR partner Mission Armenia, Yerevan State University, and the Migration and Citizenship Service. The three-day workshop aimed to reinforce the capacity of the university's legal clinics in providing pro-bono legal counselling.

Shelter and Non-Food Items (NFIs):

- So far, UNHCR through partner Mission Armenia has provided **58,561 NFIs to 12,845 refugees (3,583 households)** residing in various provinces of Armenia, including Kotayk, Lori, Shirak, and Tavush.



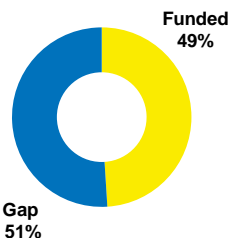
Lori province - UNHCR and authorities jointly carry out house visits to learn about refugees' needs. ©UNHCR

UNHCR distribution of non-food items (NFIs):

-  12,845 Bed linen
-  12,083 Blankets
-  12,167 Pillows
-  4,583 Mattresses
-  3,919 Folding beds
-  1,399 kitchen sets
-  3,583 Hygiene kits

Funding:

USD 14.6 million required in 2023-2024, including to respond to the emergency.



USD 7.2 million received as of 21 November 2023

Coordination

- Some 30 participants attended the [second donor coordination meeting](#) organized by UNHCR and the Residents Coordinator's Office, highlighting achievements and challenges in the implementation of the Armenia's [Refugee Response Plan](#) (RRP) one month since its launch. During the briefing, sector leads provided updates in their respective sectors, notably in protection, health, education, resilience, and NFIs/shelter/food.
- The sub-sectoral Working Group against Gender-Based Violence (GBV), co-led by UNHCR, discussed its Strategy and Workplan for October 2023 - March 2024, which aims to create a common framework to guide GBV prevention, mitigation and interventions in response to the refugee arrivals in Armenia from Karabakh.

UNHCR recently published the [Inter-Agency Update #6](#), which highlights key developments in the emergency response between 8 - 14 November 2023.

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