

UNHCR ARMENIA

SNAPSHOT #2

0800 000 25
September 2021



Number of calls 132

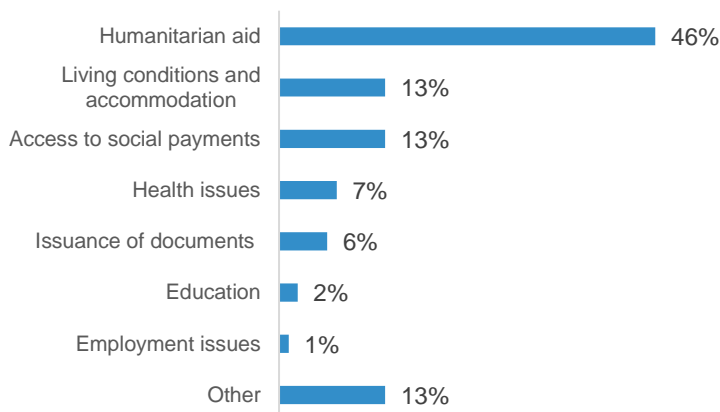


Number of unique callers 90



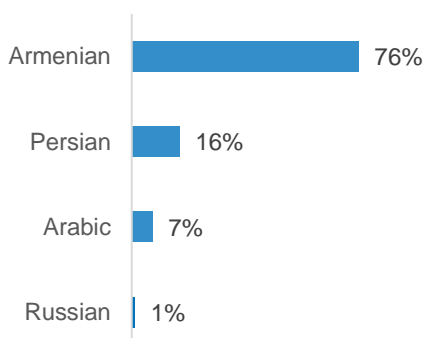
Average number of calls per day 6

Subject of concerns

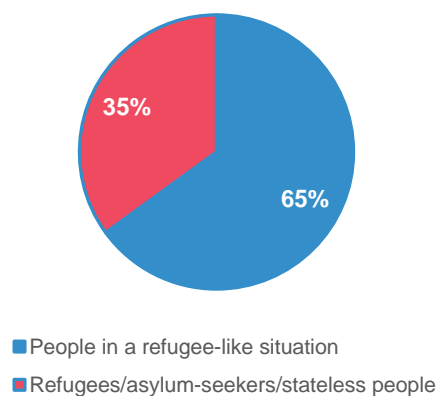


The hotline operator speaks with PoC

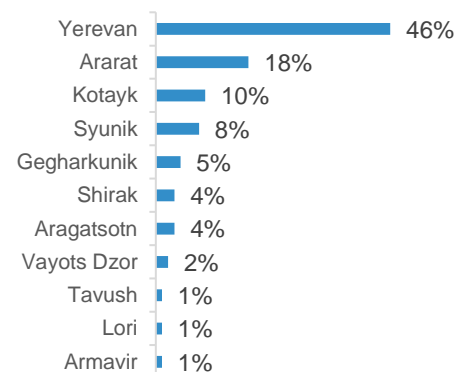
Preferred Language



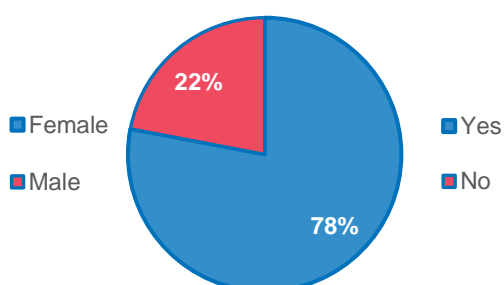
Category of calls



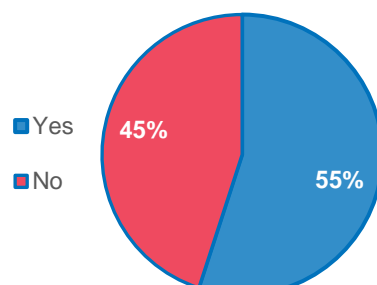
Regional segregation of callers



Gender of callers



Vulnerability among callers



Among those with vulnerability

